



# **SREE NARAYANA COLLEGE CHATHANNUR**

## **STUDENT SATISFACTION SURVEY 2023-2024**

### **INTRODUCTION:**

Sree Narayana College, Chathannur, conducted a student satisfaction survey to assess the opinions and perceptions of its students on various aspects of college life. The survey questionnaire, prepared as per UGC guidelines, aimed to evaluate student experiences and identify areas for quality enhancement. This report presents the survey findings.

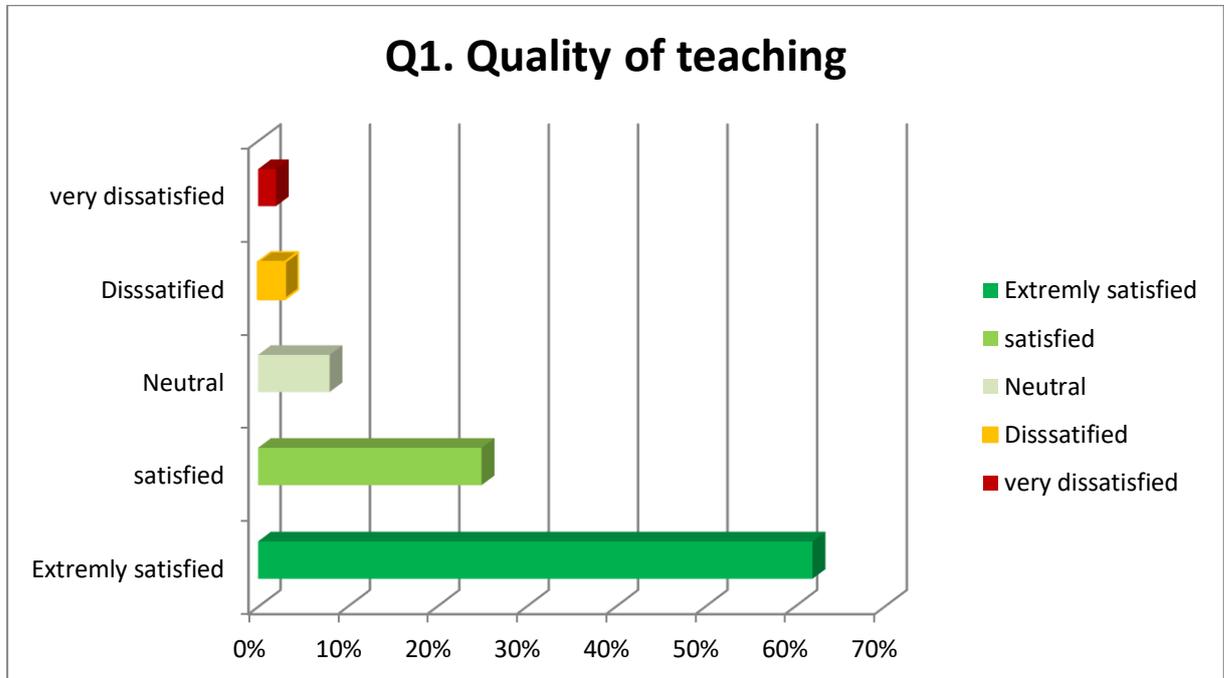
UG and PG students were invited to participate in the survey. The survey questionnaire comprised 15 questions, encompassing various facets of college life. Students were asked to rate their level of satisfaction on a 5-point scale, ranging from "Extremely Satisfied" to "Very Dissatisfied".

The survey questionnaire comprised the following key areas:

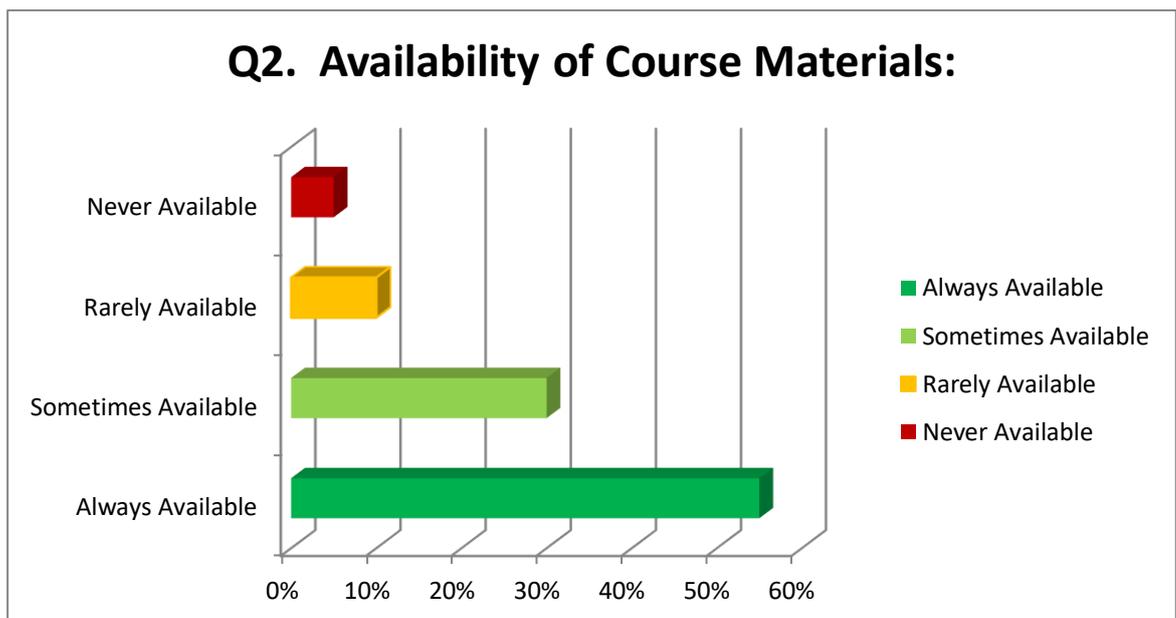
<b>SL.NO</b>	<b>QUESTION</b>
1	Quality of teaching
2	Availability of course materials
3	Academic support services
4	Feedback mechanism
5	College Infrastructure and facilities
6	ICT enabled class rooms and IT infra-structure of the college
7	Sports and Recreational facilities available in the institution
8	Green campus, Cleanliness and hygiene practiced in the institution
9	Extracurricular activities
10	Student leadership opportunities
11	Student support services available in college
12	Fairness of internal evaluation
13	Admission and registration process
14	Administrative responsiveness
15	Overall support

## REPORT:

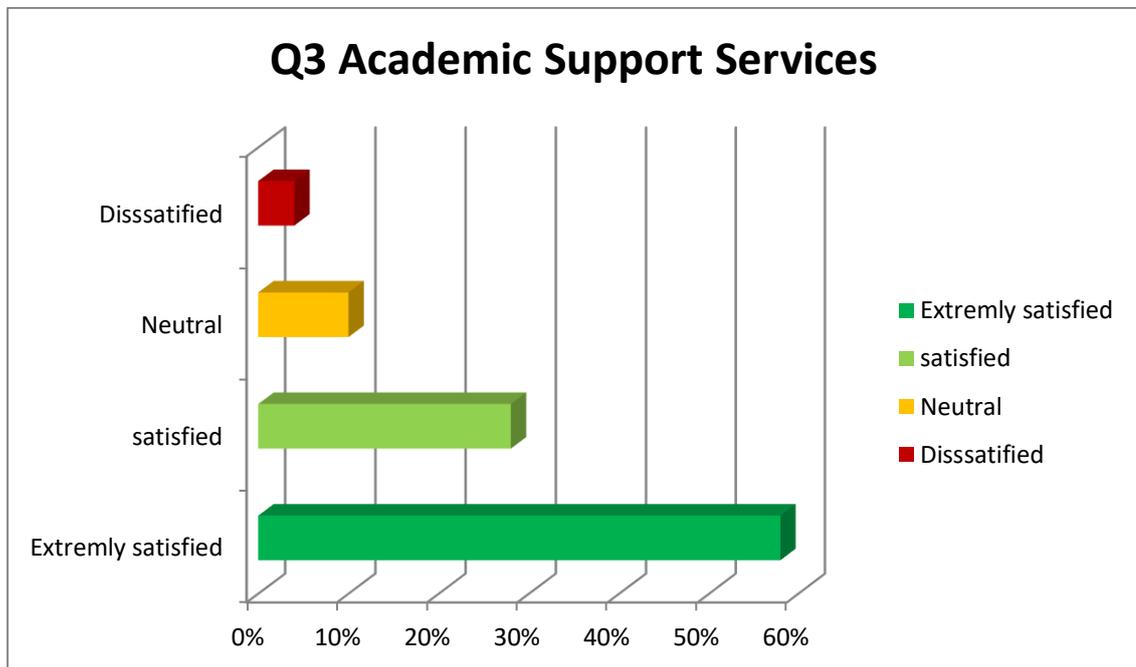
1. Quality of Teaching: Overall, students expressed high satisfaction with the quality of teaching, with 62% of respondents rating it as extremely satisfied and 25% rated as satisfied.



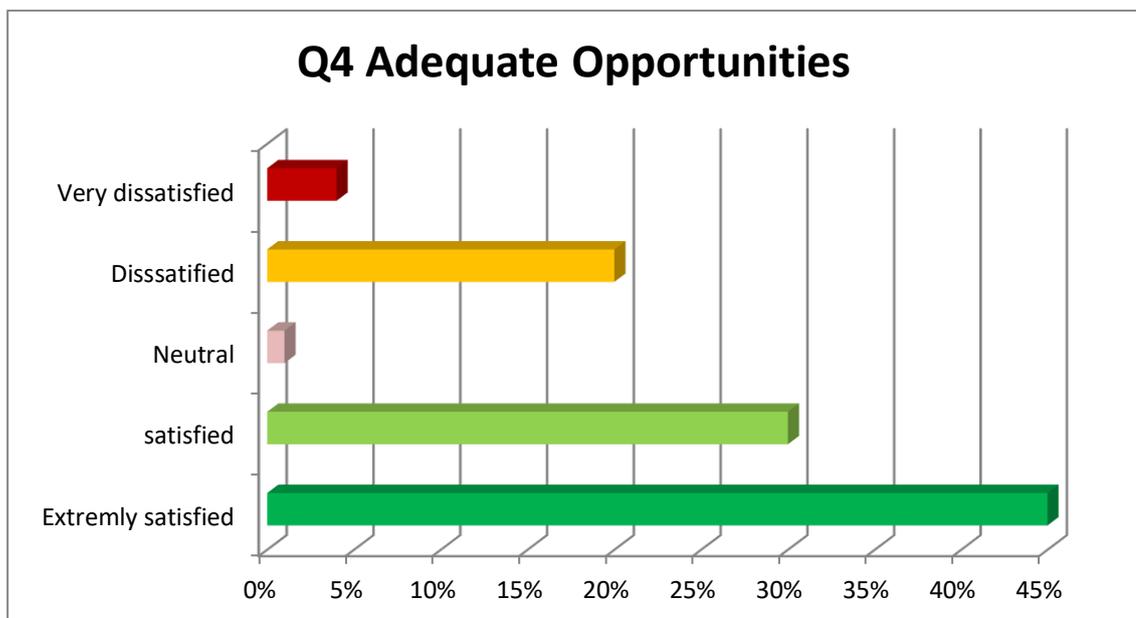
2. Availability of Course Materials: 55% of students reported that course materials were readily available, while 30% stated that they were sometimes and 10% stated course materials are rarely available.



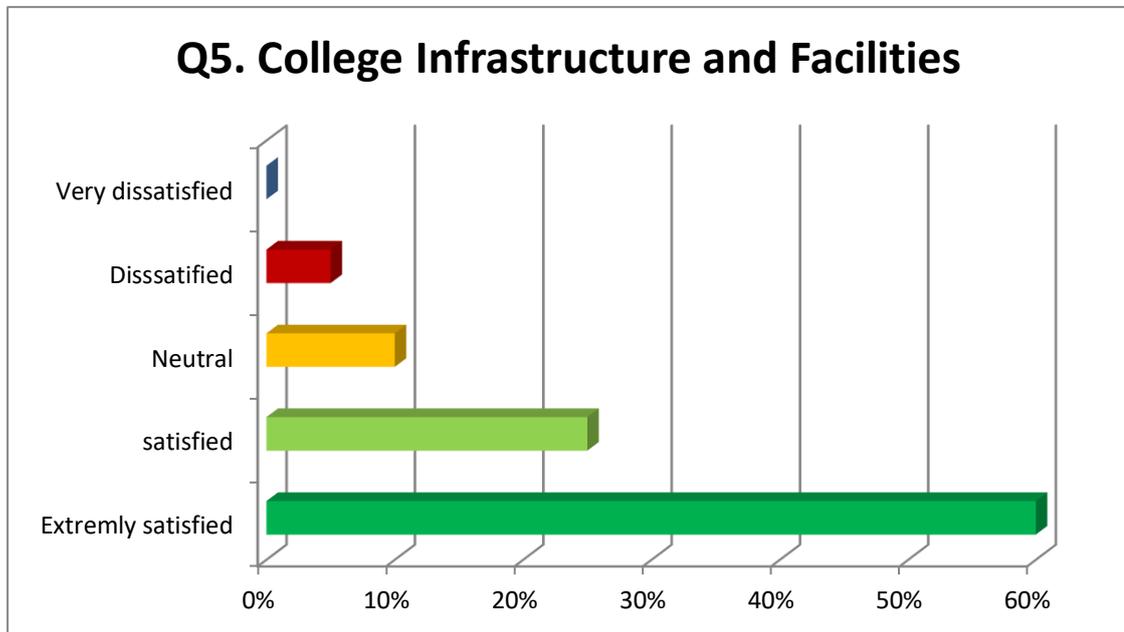
3. Academic Support Services: Students were generally satisfied with the academic support services, such as mentoring and academic advising, with 86% rating them as excellent or good.



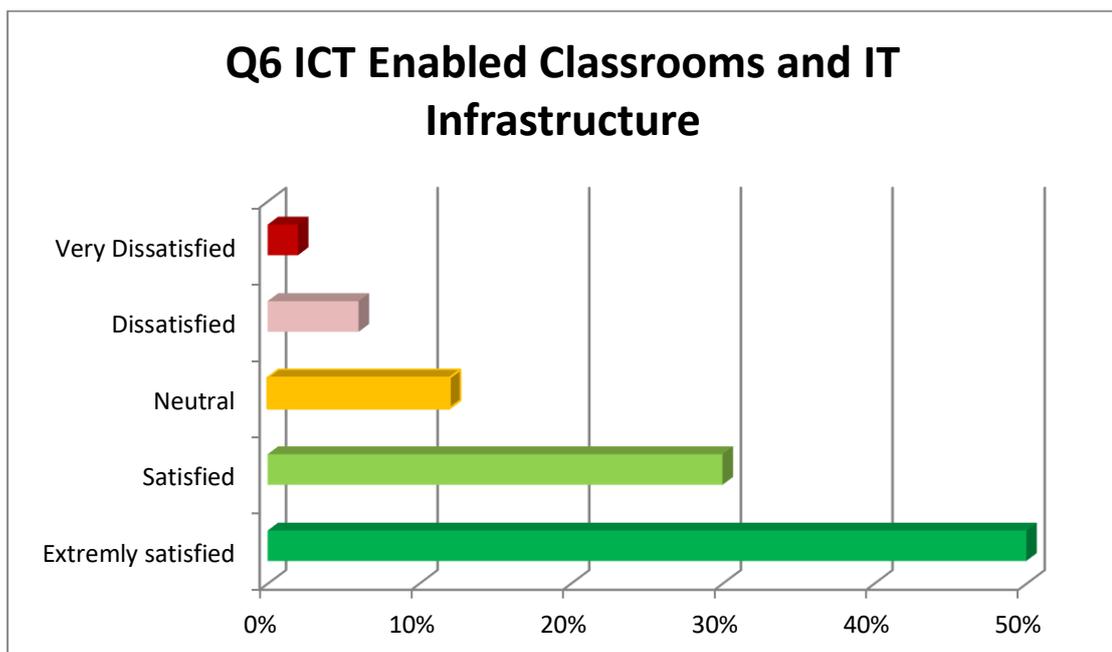
4. Feedback Mechanism: 75% of students felt that the college provided adequate or sometimes opportunities for feedback, while 25% stated that more opportunities were needed.



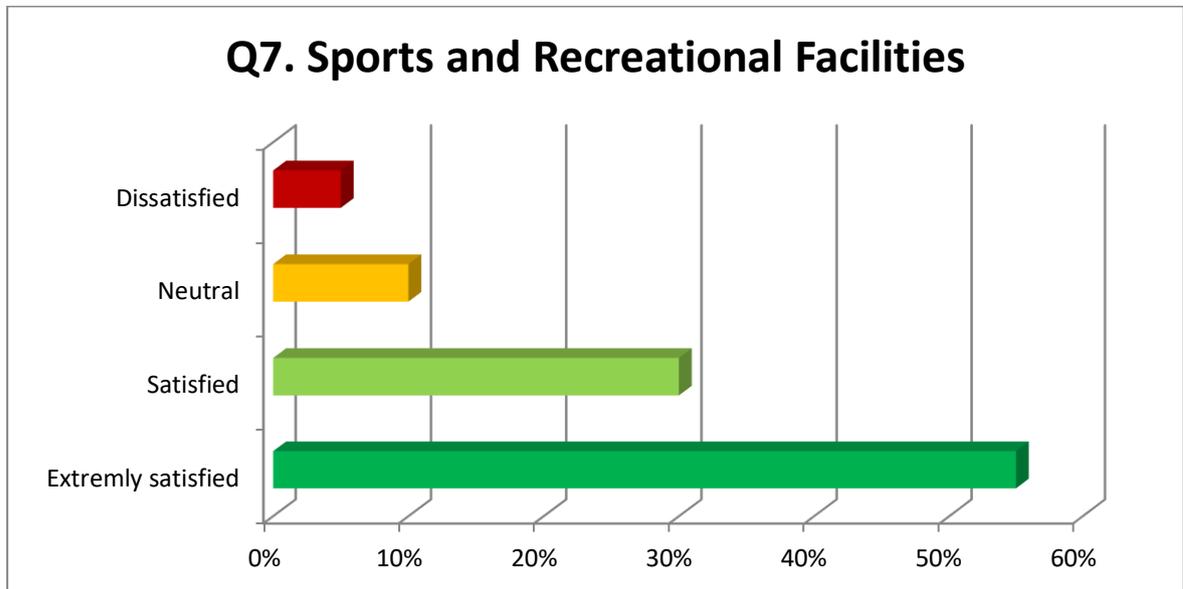
5. College Infrastructure and Facilities: Students were generally satisfied with the college infrastructure and facilities, including classrooms, laboratories, and libraries, with 85% rating them as extremely satisfied or satisfied.



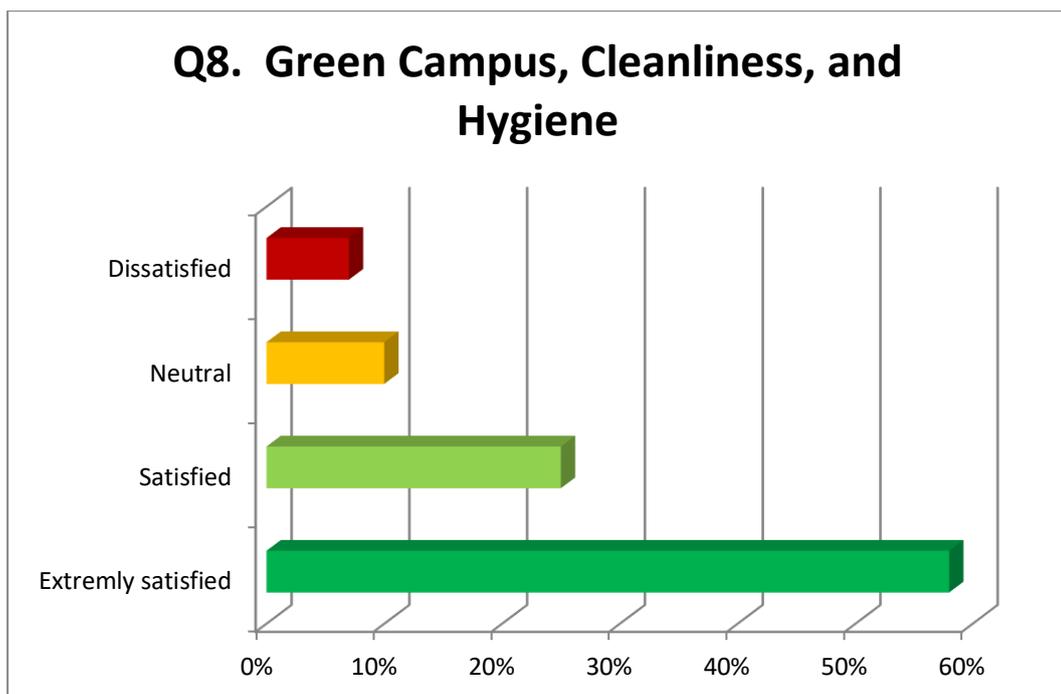
6. ICT Enabled Classrooms and IT Infrastructure: 80% of students reported that the college's ICT enabled classrooms and IT infrastructure were adequate or sometimes adequate, while 20% stated that improvements were needed.



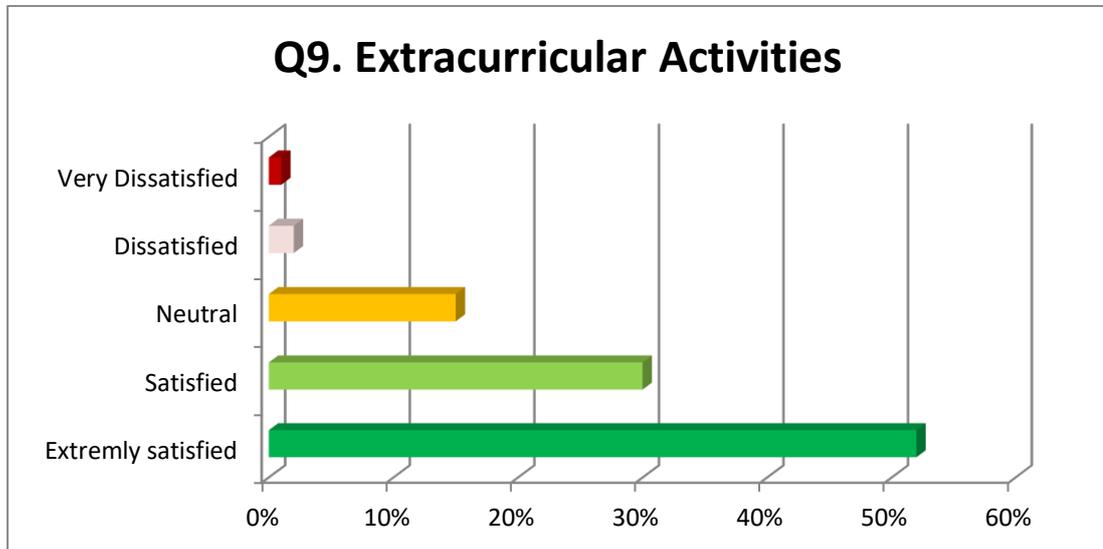
7. Sports and Recreational Facilities: Students were generally satisfied with the sports and recreational facilities, with 85% rating them as extremely satisfied or satisfied.



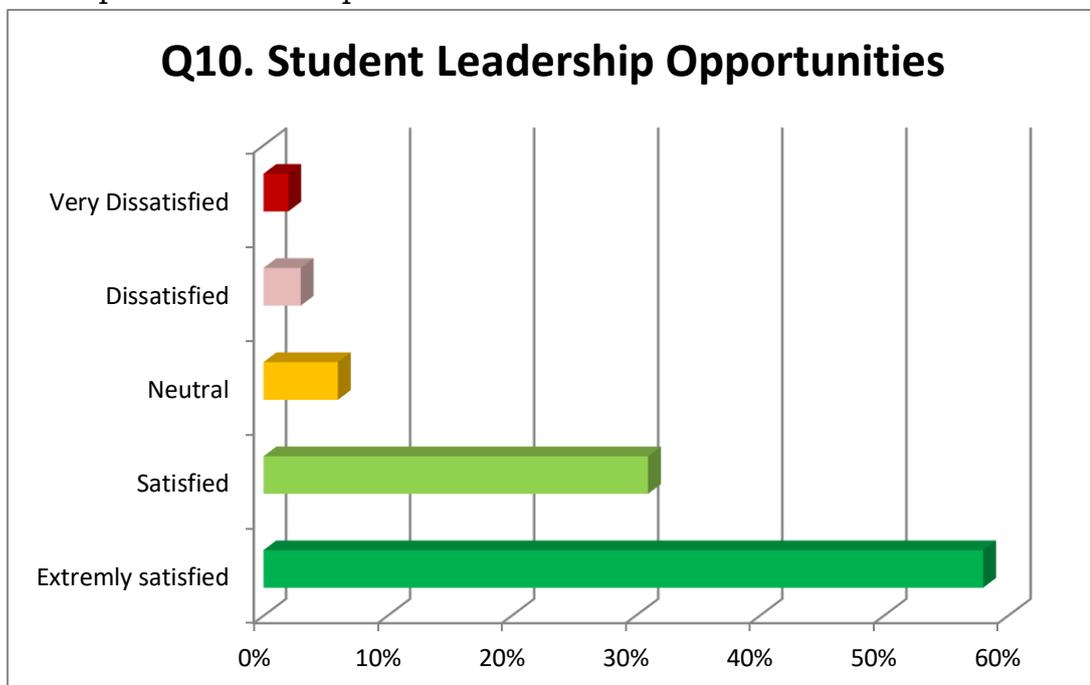
8. Green Campus, Cleanliness, and Hygiene: 83% of students reported that the college maintained a clean and hygienic environment, while 7% stated that improvements were needed.



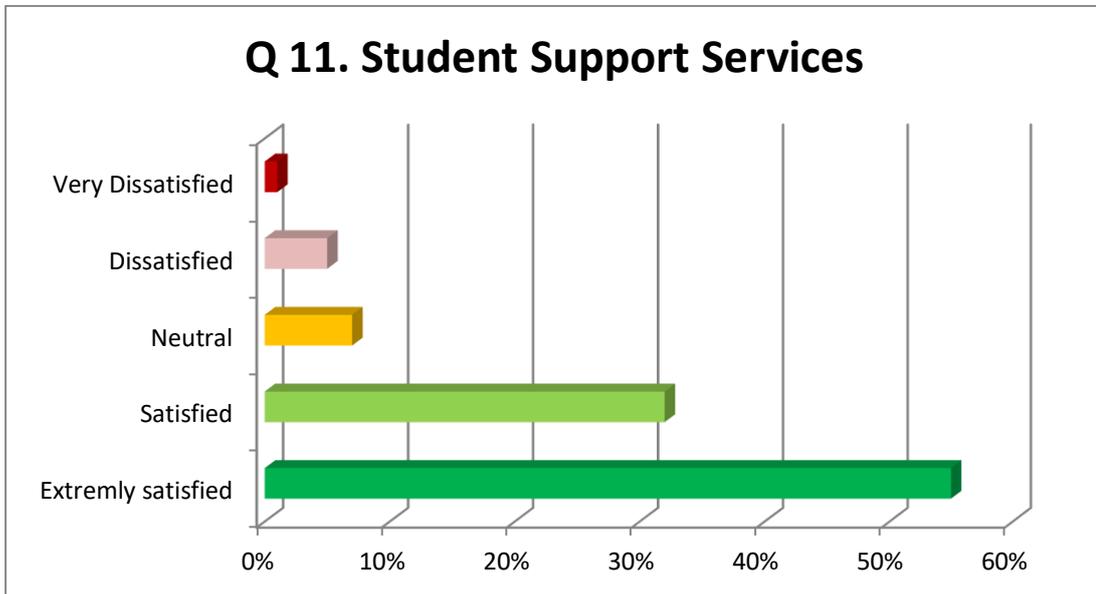
9. **Extracurricular Activities:** Students were generally satisfied with the extracurricular activities, including cultural events, sports, and clubs, with 82% rating them as excellent or good.



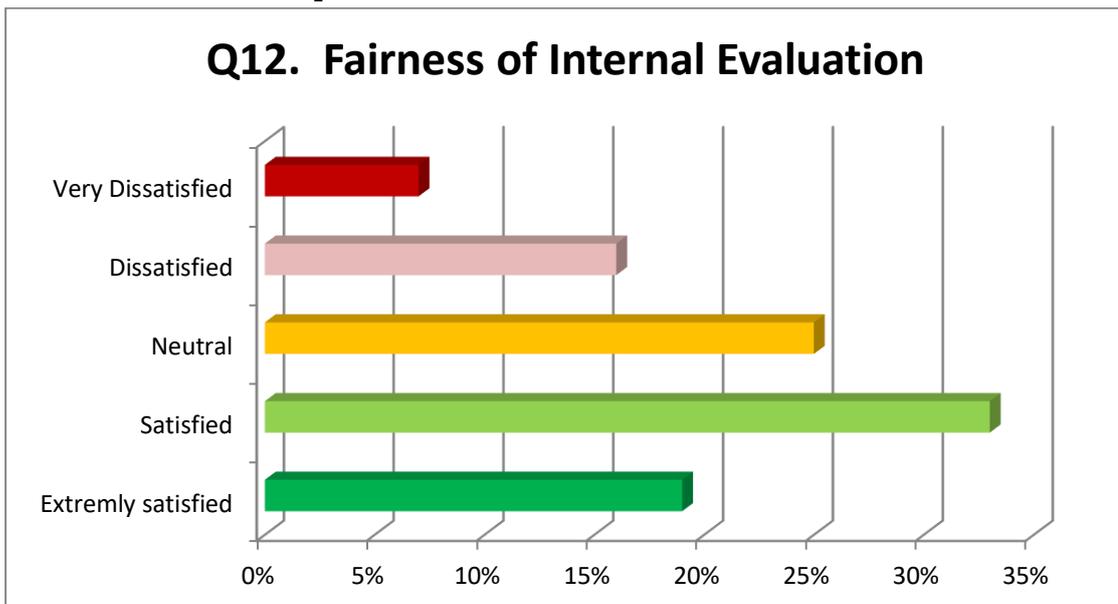
10. **Student Leadership Opportunities:** 58% of students reported that the college provided excellent opportunities for student leadership, 31% students are satisfied with the student leadership opportunities, while 11% stated that more opportunities were needed. 6% reported their response as neutral.



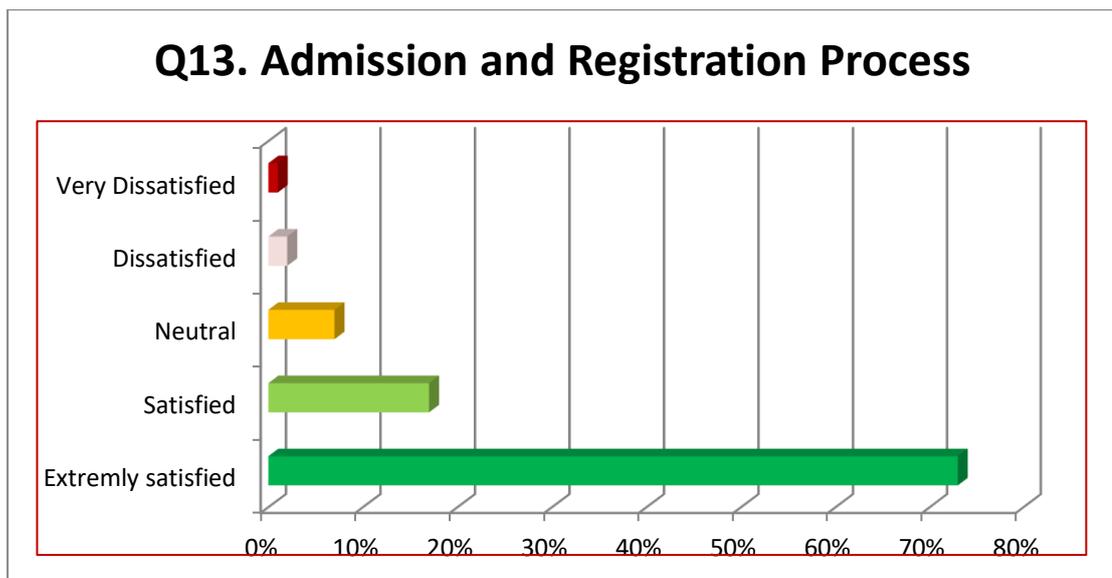
11. Student Support Services: Students were generally satisfied with the student support services, including counselling, career guidance, and placement services, with 87 % rating them as extremely satisfied or satisfied.



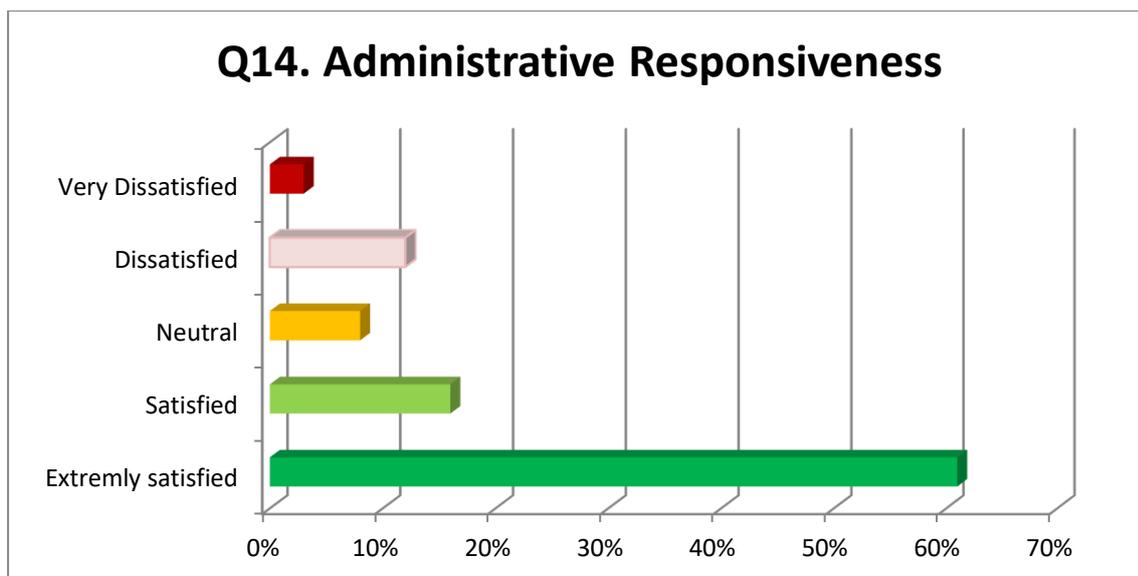
12. A significant proportion of students (52%) expressed overall satisfaction with the fairness of internal evaluation, with 19% being highly satisfied and 33% satisfied. However, a substantial number of students (25%) remained neutral, indicating a lack of strong opinion on the matter. Conversely, a notable minority of students (23%) expressed dissatisfaction, with 16% dissatisfied and 7% very dissatisfied, suggesting that nearly a quarter of students felt that the internal evaluation process was unfair.



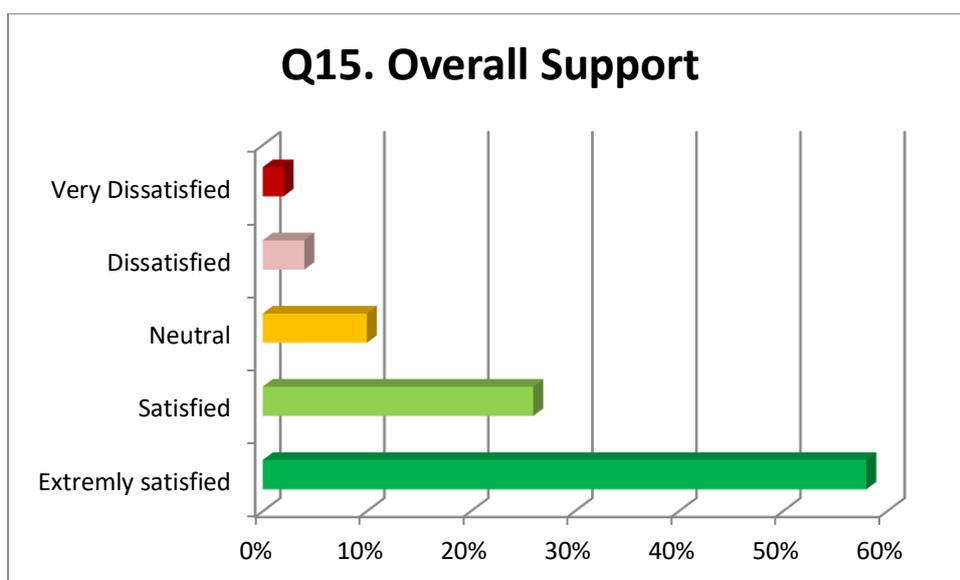
13. Admission and Registration Process: An overwhelming majority of students, 90%, expressed high levels of satisfaction with the admission and registration process, with 73% being extremely satisfied and 17% satisfied. Only a small fraction of students, 7%, remained neutral, while a negligible minority, 3%, expressed dissatisfaction, with 2% dissatisfied and 1% very dissatisfied. This suggests that the admission and registration process was widely perceived as efficient and effective.



14. Administrative Responsiveness: A substantial majority of students, 77%, expressed high levels of satisfaction with the administrative responsiveness, with 61% being extremely satisfied and 16% satisfied. Only a small proportion of students, 8%, remained neutral, while a notable minority, 15%, expressed dissatisfaction, with 12% dissatisfied and 3% very dissatisfied.



15. Overall Support: Students were generally satisfied with the overall support provided by the college, with [percentage]% rating it as excellent or good.



#### Conclusion:

The student satisfaction survey provided valuable insights into the perceptions and opinions of students regarding various aspects of college life. The survey results indicate that students are generally satisfied with the quality of teaching, academic support services, and college infrastructure. However, areas such as feedback mechanism, ICT enabled classrooms, and student leadership opportunities require improvement. The college will use these findings to inform quality improvement initiatives and enhance the overall student experience.

1. Quality of Teaching:

- Extremely Satisfied: 62%
- Satisfied: 25%
- Neutral: 8%
- Dissatisfied: 3%
- Very Dissatisfied: 2%

2. Availability of Course Materials:

- Always Available: 55%
- Sometimes Available: 30%
- Rarely Available: 10%
- Never Available: 5%

3. Academic Support Services:

- Extremely Satisfied: 58%
- Satisfied: 28%
- Neutral: 10%
- Dissatisfied: 4%

4. Feedback Mechanism:

- Adequate Opportunities: 45%
- Sometimes Adequate: 30%
- Inadequate Opportunities: 25%

5. College Infrastructure and Facilities:

- Extremely Satisfied: 60%
- Satisfied: 25%
- Neutral: 10%
- Dissatisfied: 5%

6. ICT Enabled Classrooms and IT Infrastructure:

- Adequate: 50%
- Sometimes Adequate: 30%
- Inadequate: 20%

7. Sports and Recreational Facilities:

- Extremely Satisfied: 55%
- Satisfied: 30%
- Neutral: 10%
- Dissatisfied: 5%

8. Green Campus, Cleanliness, and Hygiene:

- Extremely Satisfied: 58%
- Satisfied: 25%
- Neutral: 10%
- Dissatisfied: 7%

9. Extracurricular Activities:

- Extremely Satisfied: 52%
- Satisfied: 30%
- Neutral: 15%
- Dissatisfied: 3%

10. Student Leadership Opportunities:

- Adequate Opportunities: 40%
- Sometimes Adequate: 30%
- Inadequate Opportunities: 30%

11. Student Support Services:

- Extremely Satisfied: 55%
- Satisfied: 30%
- Neutral: 10%

- Dissatisfied: 5%

## 12. Fairness of Internal Evaluation:

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Highly Satisfied: 19%

- Satisfied: 33%
- Neutral: 25%
- Dissatisfied: 16%
- Very Dissatisfied: 7%

## 13. Admission and Registration Process:

- Extremely Satisfied: 73%
- Satisfied: 17%
- Neutral: 7%
- Dissatisfied: 2%

Very dissatisfied: 1%

## 14. Administrative Responsiveness:

- - Extremely Satisfied: 61%
- Satisfied: 16%
- Neutral: 8%
- Dissatisfied: 12%
- Very dissatisfied: 3%

## 15. Overall Support:

- Extremely Satisfied: 58%
- Satisfied: 25%
- Neutral: 10%
- Dissatisfied: 7%

15,

Extremely Satisfied: 58%

Satisfied: 26%

Neutral: 10%

Dissatisfied: 4%

Very Dissatisfied: 2%

#### Conclusion:

The student satisfaction survey provided valuable insights into the perceptions and opinions of students regarding various aspects of college life. The survey results indicate that students are generally satisfied with the quality of teaching, academic support services, and college infrastructure. However, areas such as feedback mechanism, ICT enabled classrooms, and student leadership opportunities require improvement. The college will use these findings to inform quality improvement initiatives and enhance the overall student experience.